



meta-chart.com

This supports the need for Helping Hens because half of technology problems occur while the University IT Office is closed. Helping Hens would be available to help students at any hour of the day. Students would never have to worry about not being able to reach an assistant even during the earliest hour after midnight. This convenience will really benefit students because even if they are trying to complete assignments last minute, they can rely on Helping Hens to fix their technological difficulties.